

FOR IMMEDIATE RELEASE: 8/10/2020

Sacred Garden LLC

1300 Luisa St. Santa Fe, New Mexico, 87505

Santa Fe: (505) 216-9686 | Las Cruces: (575) 300-0154

Albuquerque Green Jeans: (505) 348-5599 Albuquerque San Mateo: (505) 257-3748

COVID-19 Update and In-Store Opening as of **AUGUST 15th, 2020**
Dispensary patient operations guide and information

Santa Fe, New Mexico: Sacred Garden today announced the re-admittance of patients into the dispensary storefronts in three locations, starting **AUGUST 15th, 2020**. The purpose of this Press release is to define the processes and procedures for Sacred Garden, LLC. Staff follow in pursuit of improving store guidelines to meet the required changes necessary to operate in the COVID-19 era. This press release was developed by request of Sacred Garden, LLC. Management to meet the patient's needs in modern retail settings. We have implemented strict cleaning and disinfecting protocols.

All high touch areas to include:

- tables,
- doorknobs,
- light switches,
- countertops,
- handles,
- desks,
- phones,
- keyboards,
- toilets,
- faucets and sinks,
- touch screens,
- ATM machines

Will be cleaned every 30 minutes and after every patient leaves the facility.

Instituted Behavioral Practices.

- social distancing (specifically, staying 6 feet away from others when you must go into a shared space)
- frequently washing hands or use alcohol-based (at least 60% alcohol) hand sanitizer when soap and water are not available
- wearing cloth face coverings
- avoiding touching eyes, nose, and mouth
- staying home when sick
- cleaning and disinfecting frequently touched objects and surfaces

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Sacred Garden will offer a hybrid of services moving forward:

1. In store purchasing – Limited number of customers allowed. Numbers will vary per location.
2. Online ordering with in store pick up - No additional items maybe added upon pick up
3. Online ordering with curbside delivery - No additional items maybe added upon pick up
4. Phone Orders with curbside pickup - No additional items maybe added upon pick up
5. Phone Orders with in store pick up – No additional items maybe added upon pick up

Patient Screening:

Front Desk Reception is permitted to ask mandatory screening entrance questions to every patient, before being allowed in the facility. If the patient answers yes to any of the “**Mandatory COVID-19 Screening Questions**”, Sacred Garden Employees reserve the right to ask the patient to refrain from entering the facility - As a result, we can offer a curbside pickup alternative either by a phone order or online order.

New COVID Signage: All facilities have posted the following guidelines for patients to read and follow.

1. IF YOU ARE SICK

In the interest of patient and employee safety, please stay home if you have any symptoms that include fever, cough, or shortness of breath. Quarantine for 14 days until symptoms are gone

2. **FACE MASK OR COVERING IS REQUIRED UPON ENTRY** - If failure to follow protocol, the patient will not be served – Sacred Garden will offer a complementary mask upon first arrival without a face mask covering and mandate one is required for next visit.

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New Spacing Requirements for Staff and Patients:

Designated areas to be minimum 6 ft distance between patients in dispensary employees to maintain social distancing at all times. We have placed 6ft distancing stickers on the floor at designated patient areas. Each patient care consultant will maintain using only the designated workstation for the day - NO TRANSFERRING TO OTHER WORKSTATIONS - Sacred Garden Employees are instructed to stay vigilant and only use one station per shift and will spray and wipe down stations before a new employee can begin processing.

Sneeze Guards Installed:

Patients will see sneeze guards in place at all of our register stations. We are asking patients and employees to please help us stay safe by staying between the guard and your patient care consultant as well as staying behind the designated areas on the floor in front of the register counters.

Location Specific Information:

Albuquerque, Green Jeans: Maintain Only 1 patient in dispensary show room at any given time - All patients waiting will be directed to wait in the lobby while maintaining the 6ft social distance requirements

Albuquerque, San Mateo: Will keep the same operations moving forward. Only Curbside Service outside of the dispensary due to extremely limited space inside.

Santa Fe: Maintain Only 3 patients in the dispensary showroom at any given time - Due to Limited size lobby it is recommended that only 3-4 patients be allowed to wait at one time in the lobby. Personnel will be staffed at the front desk to facilitate crowd control and greet all patients.

Las Cruces: Maintain Only 3 patients in dispensary show rooms at any given time - Due to Limited size lobby it is recommended only 3-4 patients be allowed to wait at one time in the lobby. Personnel will be staffed at the front desk to facilitate crowd control and greet all patients.